

## **The SPAN Center Ride Connection**

Age Requirements

60+

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Participants must be at least 60 years old or under 60 years old receiving disability benefits from the Social Security Administration.

Intake Contact Email

seniorconnections@youraaa.org

Intake Process

Accepts referrals from Senior Connections Care Coordinators, board members, and others. Clients can be registered over the phone and sent a written copy of the Guidelines and Policies.

Intake Contact Telephone

(804) 672-4495

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Must reside and travel within the Planning District 15 service area.

Self Refer

Yes

The SPAN Center

<https://spancenter.org/>

<https://seniorconnections-va.org/services/support-to-stay-home/ride-connections/>

@sccaaa

Main

(804) 343-3000

TTY/TTD

(804) 343-3008

1300 Semmes Avenue  
23224 VA  
United States

Monday: 8:30 am-5:00 pm  
Tuesday: 8:30 am-5:00 pm  
Wednesday: 8:30 am-5:00 pm  
Thursday: 8:30 am-5:00 pm  
Friday: 8:30 am-5:00 pm  
Saturday: Closed  
Sunday: Closed

Fee Structure

Call for Information

Languages Spoken  
English

Ride Connection is a mobility management program to provide non-emergency medical transportation and transportation counseling to eligible participants in the service area.

The transportation service has expanded. Transportation can be provided for up to four trips each calendar month for medical and dental appointments, pharmacy visits, and shopping for food (grocery store or food pantry). If you have access to Medicaid medical transportation, you are not eligible to receive rides to medical appointments through Ride Connection, but they can assist with shopping for food.

Service Area(s)

Charles City County

,

Chesterfield County

,

Goochland County

,

Hanover County

,

Henrico County

,

New Kent County

,

Powhatan County

,

Richmond City

Email

[seniorconnections@youraaa.org](mailto:seniorconnections@youraaa.org)