

## **Accessible Transportation**

Age Requirements

No Age Requirement

Available 24/7

No

Intake Process

For questions about special transportation needs, please call the Administrative Office at (540) 982-2222 or (540) 982-0305 during regular office hours.

Provider Refer

No

Report Problems

Call the Agency

Self Refer

Yes

Valley Metro (Greater Roanoke Transit Company)

<https://www.valleymetro.com>

<https://valleymetro.com/accessibility.html>

<https://www.facebook.com/pages/Valley-Metro-Roanoke/1042839505742588>

Main

(540) 982-0305

Toll-Free

(800) 388-7005

1108 Campbell Avenue Southeast

Administration Office

24013 VA

United States

Monday: 8:00 am-4:00 pm

Tuesday: 8:00 am-4:00 pm

Wednesday: 8:00 am-4:00 pm

Thursday: 8:00 am-4:00 pm

Friday: 8:00 am-4:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Check the website for all schedules.

Fee Structure

Fee Range

Payment Method(s)

Cash only

Languages Spoken

English

Valley Metro is the public transportation provider for Roanoke Valley. Service includes fixed routes, specialized transportation for individuals with disabilities, and special event shuttles. Valley Metro also provides commuter bus service between Roanoke and the New River Valley with its Smart Way Bus.

Valley Metro offers safe, accessible transportation to Valley citizens of all abilities. Buses are compliant with the Americans with Disabilities Act of 1993 (ADA), and 100% of the fleet is wheelchair accessible. The convenient routes and central transfer station make it easy to access all points of service in Roanoke, Salem, and Vinton.

From the Third Street Station, passengers can gain access to the Smart Way Bus service, the accessible regional transportation between the Roanoke Valley and the New River Valley.

Service Area(s)

Montgomery County

,

Roanoke City

,

Roanoke County

,

Salem City

Email

[info@valleymetro.com](mailto:info@valleymetro.com)