

Washington Metropolitan Area Transit Authority

Age Requirements

No Age Requirement

Available 24/7

No

Intake Contact

SmarTrip Customer Support

Intake Process

Visit the website for fare information, schedules, and more

Intake Contact Telephone

(888) 762-7874

Provider Refer

Yes

Self Refer

Yes

Washington Metropolitan Area Transit Authority (Metro)

<http://www.wmata.com/>

<https://www.facebook.com/MetroForward>

<https://twitter.com/wmata>

Main

(202) 637-7000

300 7th Street SW

20024 DC

United States

Monday: 7:00 am-8:00 pm

Tuesday: 7:00 am-8:00 pm

Wednesday: 7:00 am-8:00 pm

Thursday: 7:00 am-8:00 pm

Friday: 7:00 am-8:00 pm

Saturday: 8:00 am-8:00 pm

Sunday: 8:00 am-8:00 pm

Fee Structure

Fee Range

Payment Method(s)

Private Pay
Languages Spoken
English

Washington Metropolitan Area Transit Authority offers multiple avenues of transportation. Buses, railways, biking, fixed routes, and paratransit options. Visit the website to download the application for Reduced Fare Accessibility trips.

You may submit feedback online with the comment form; by mail to 300 7th Street, SW Washington, DC 20024; in person; or with Live Chat Monday-Friday 7 am - 7 pm.

If you have lost an item within the Metrorail or Metrobus systems you can report either online with the Lost and Found Form, or you may call the Lost and Found office at (202) 962-1195.

For travel information: (202) 637-7000

Customer Relations: (202) 637-1328

SmarTrip Cards: (888) 762-7874

Service Area(s)
Alexandria City
,
Arlington County
,
Fairfax City
,
Fairfax County
,
Falls Church City
,
Washington DC