## Administration and Scheduling

We can accommodate riders with: Manual wheelchairs

Powered wheelchairs To accommodate riders, we offer: Wheelchair on lift for people with mobility problems Age Requirements No Age Requirement **Documents Required** Call for details Intake Process Call for information. Visit the website. Intake Contact Telephone (540) 432-0492 **Provider Refer** Yes **Report Problems** Call the Agency Self Refer Yes Harrisonburg Department of Public Transportation https://harrisonburgva.gov/bus-service https://harrisonburgva.gov/hdpt-forms Main (540) 432-0492 475 East Washington Street 22802 VA **United States** Monday: 8:00 am-4:30 pm Tuesday: 8:00 am-4:30 pm Wednesday: 8:00 am-4:30 pm Thursday: 8:00 am-4:30 pm Friday: 8:00 am-4:30 pm

Saturday: Closed Sunday: Closed Additional Availability Comments Transit route times may vary. Visit the website for route schedules. Fee Structure No Fee Languages Spoken English

Harrisonburg Department of Public Transportation (HDPT) provides fixed-route bus service in the City of Harrisonburg. HDPT fixed route buses have features such as wheelchair lifts, kneeling features, low-floor buses, and voice announcements of stops.

Harrisonburg Paratransit is a specialized public transportation service that operates within the City of Harrisonburg for persons who have disabilities as described in the Americans with Disabilities Act. Wheelchair-accessible vehicle service is offered for trips within the City of Harrisonburg. All persons who use this service must be issued a paratransit card. Applications are available in the Public Transit office located at 475 East Washington Street. You may request an application through the mail by contacting Cheryl Spain or <u>download the application</u>.

Lost and Found items recovered by the driver are taken to the HDPT Office at 475 East Washington Street, Harrisonburg, VA 22802.

For immediate notices related to inclement weather changes to transit, follow us on Twitter and Facebook; along with local media news.

To file an ADA or Title VI complaint, visit the <u>Complaint Process</u> on the website.

Service Area(s) Harrisonburg City Email <u>HDPT-dispatch@harrisonburgva.gov</u>