

## **Care-On-Demand Reservations**

We can accommodate riders with:

Escorts (with paid fare)

,

Guide Animals

,

Hearing Impairment

,

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

,

Scooters

,

Vision Impairment

To accommodate riders, we offer:

Cell Phone notification of service disruption

,

Lift equipped vehicle(s)

,

Staff training on assisting people with mobility problems

Age Requirements

No Age Requirement

Available 24/7

No

Intake Contact Email

[info@uzurv.com](mailto:info@uzurv.com)

Intake Process

Call the Call Center; use the smartphone app to make a reservation or make an online reservation.

Self Refer

Yes

UZURV

<https://uzurv.com/>

Main

(866) 898-7836

(Internet Resource Transportation Scheduler)

VA

United States

Monday: 7:00 am-7:00 pm

Tuesday: 7:00 am-7:00 pm

Wednesday: 7:00 am-7:00 pm

Thursday: 7:00 am-7:00 pm

Friday: 7:00 am-7:00 pm

Saturday: 9:00 am-5:00 pm

Sunday: Closed

Additional Availability Comments

Call to request your ride. You can book in as little as 30 minutes.

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

UZURV, in partnership with many different Transportation Service Companies, offers the Care-on-Demand transportation service to the elderly and individuals with a disability.

All UZURV rides for Care on Demand are direct, non-stop, door to door. All drivers are trained in CPR First Aid and Disability Sensitivity. You can select your driver, favorite drivers and ask for your favorite each time you ride.

UZURV customers can call to schedule trips as little as 30 minutes in advance. The UZURV call center can be reached at 866-898-7836 Monday through Friday from 7 AM until 7 PM and Saturday from 9 AM until 5 PM. If you want to request a Sunday reservation, you can make that appointment by 5 PM on Saturday. Or book online, [visit UZURV](#)

Please have your CARE-ID number when making a reservation. To become eligible, [www.adarides.com](http://www.adarides.com), or call 877-232-7433 Monday to Friday from 11 AM to 7 PM.

To become eligible, visit [ADA RIDES](#) or call 1-877-232-7433 Monday to Friday from 11 AM to 7 PM. The payment method is Credit or Debit Card.

Service Area(s)

Chesterfield County

,

Henrico County

,

Richmond City

Email

[info@uzurv.com](mailto:info@uzurv.com)