## Adult Protective Services (APS)

Age Requirements 18 and over Other Eligibility Criteria Resident of Colonial Heights. Intake Contact Email local041@chesterfield.gov Intake Process Please contact the office for more information or visit the website **Report Problems** Call the Agency Self Refer Yes **Colonial Heights Department of Social Services** https://www.chesterfield.gov/569/Social-Services https://www.chesterfield.gov/749/Adult-Protective-Services Main (804) 748-1100 **Toll-Free** (888) 832-3858

c/o Chesterfield-Colonial Heights Department of Social Services 9501 Lucy Corr Circle 23832 VA United States

Additional Availability Comments To report at night or on weekends, call 888-832-3858. Fee Structure No Fee Languages Spoken English

**Multi-Lingual** 

The Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over.

The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call **the 24-hour hotline at 1-888-832-3858**. Adult Protective Services are designed to establish and/or strengthen appropriate family and social support systems in order to protect adults at risk of abuse, neglect, and exploitation and to prevent the occurrence of abuse, neglect, and exploitation.

Services to adults include the receipt and investigation of reports of abuse, neglect or exploitation of adults, as well as reports that adults are at risk of abuse, neglect, or exploitation. Protective services also include assessing needs, identifying services, and ensuring service delivery.

Service Area(s) Colonial Heights City