

## **Bay Transit Express, West Point**

To accommodate riders, we offer:

Staff training on assisting people with mobility problems

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Voice announcements

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves all people of all ages, for all reasons. Children younger than age 12 must be accompanied by an adult.

Family

Yes

Intake Process

Wait at the designated stops or call at least 24 hours in advance to request a deviated route pick up.

Intake Contact Telephone

(804) 966-8743

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Bay Aging

<http://www.bayaging.org>

<https://baytransit.org/bay-transit-express-microtransit-service-is-coming-to-we...>

Main

(804) 966-8743

Toll-Free

(804) 693-6977

111 Commerce Parkway  
22572 VA  
United States

Monday: 8:00 am-4:00 pm

Tuesday: 8:00 am-4:00 pm

Wednesday: 8:00 am-4:00 pm

Thursday: 8:00 am-4:00 pm

Friday: 8:00 am-4:00 pm

Saturday: Closed

Sunday: Closed

#### Additional Availability Comments

Call Monday through Friday anytime between 6:00 am and 6:00 pm to talk directly with a dispatcher. The toll-free Ride Line accepts calls 24 hours per day. Bus Route runs 10 a.m. – 2 p.m. Monday, Tuesday, Wednesday, Thursday, and Friday.

#### Fee Structure

Call for Information

#### Payment Method(s)

Cash only

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Credit / Debit

#### Languages Spoken

English

Bay Transit Express, West Point replaces the Deviated Fixed Route known as the Paper Trail. This service will pick up riders when they want and transport them safely and efficiently in a service zone that includes the Town of West Point, as well as portions of King and Queen County and Eltham. Riders can use the free Bay Transit 4U app to book trips straight from a smartphone and get picked up in minutes. Bay Transit Express, West Point will operate Monday through Friday from 8 am to 4 pm. Rides throughout the service zone are only \$1 per person.

All Bay Transit Express vehicles are wheelchair lift-equipped and operated by professional drivers. Riders without smartphones, or those who need to book through an agent, can schedule rides on Bay Transit Express, West Point by calling the local Bay Transit office at (804) 966-8743.

#### Service Area(s)

King William County