

## **Paratransit Bus Service**

We can accommodate riders with:

Guide Animals

,

Hearing Impairment

,

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

,

Vision Impairment

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Must meet Americans with Disabilities Act eligibility guidelines.

Intake Process

To find out if you are in the ADA paratransit service area, please call 571-258-3464.

Apply for certification through the ADA Ride website at [www.adaride.com](http://www.adaride.com) or call ADA

Ride at 877-232-7433. Once you are registered, you may schedule a ride with the

paratransit service by calling 571-258-3464.

Intake Contact Telephone

(877) 232-7433

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of Loudoun County.

Self Refer

Yes

Loudoun County Transit and Commuter Services

<https://www.loudoun.gov/4121/Transit-Commuter-Services>

<https://www.loudoun.gov/3303/Paratransit-Bus-Service>

<https://www.facebook.com/LoudounCountyVa/>

Main

(571) 258-3464

209 Gibson Street, Northwest

20177 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

ADA Ride's hours are 11:00 am to 7:00 pm. Loudoun County Transit holidays are Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day, and New Year's Day.

Fee Structure

No Fee

Languages Spoken

English

Loudoun County Transit oversees paratransit service for people with disabilities on the local fixed routes from Leesburg and throughout eastern Loudoun. [Virginia Regional Transit](#) provides on-demand service to Americans with Disabilities Act (ADA) eligible riders in western Loudoun.

The paratransit service is a curb-to-curb, shared-ride service that operates within three-fourths of a mile from fixed-route bus service stops. All rides must be scheduled ahead of time. Passengers usually ride with others who are traveling in the same general direction. Drivers often stop to pick up or drop off other passengers along the route.

The [Paratransit Bus Service Route Map](#) is available on the website.

Users of the paratransit service must register and apply for the service ahead of time. To be approved to use Loudoun County's local paratransit bus service, you must apply through the county's contractor, ADA Ride. The online process takes about 15 minutes to complete. The [Paratransit application](#) is online. You may also call ADA Ride at 877-232-7433 for help with registration. If you have a short-term disability that prevents you from accessing local buses, you can get temporary approval for paratransit services.

Service Area(s)

Loudoun County

Email

[transit@loudoun.gov](mailto:transit@loudoun.gov)