

Community Transportation

To accommodate riders, we offer:

Voice announcements

Age Requirements

18 and over

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Adults living in the service area

Intake Contact Email

careadvantage@careadvantageinc.com

Intake Process

Call the office for more information and to schedule a ride.

Intake Contact Telephone

(804) 285-1212

Provider Refer

Yes

Report Problems

Other

Self Refer

Yes

Care Advantage, Inc, Richmond, West End

<https://www.careadvantageinc.com/richmond-west-end>

Main

(804) 285-1212

Toll-Free

(877) 801-2664

3201 Hungary Spring Road

23228 VA

United States

Additional Availability Comments

Office hours are Monday-Friday.

Fee Structure

Fee Range

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Call for Information

Payment Method(s)

Private Pay

Languages Spoken

English

,

Spanish

Care Advantage, Inc. offers flexible scheduled transportation services for community residents who are unable to use the fixed-route public transportation system. The services may be used by the general public, seniors, and individuals with a disability. Vehicles cannot transport wheelchairs or scooters. Transportation can be provided to medical appointments, social outings or to do errands.

Non-emergency medical transportation consists of a 3-hour package that includes pick up, drop off, and wait at the medical facility. For transportation to social events, there is a 4-hour minimum.

The service area includes Henrico, Hanover, and Goochland counties, and the city of Richmond and beyond. Offices are available statewide.

Service Area(s)

Goochland County

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Hanover County

,

Henrico County

,

Richmond City