

## **Adult Protective Services (APS)**

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Suspected abuse, neglect, exploitation age 60 or older; physically or mentally incapacitated age 18 to 60 years old.

Family

No

Intake Contact

Barbara Stewart

Intake Process

Telephone referrals, letters and walk-ins accepted.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Hampton Human Services Department

<https://hampton.gov/269/Human-Services>

Main

(757) 727-1996

Phone Emergency

(757) 727-1800

1320 LaSalle Avenue, Suite 216

23669 VA

United States

Monday: 8:00 am-4:18 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Hampton Human Services Department, formerly the Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect, or exploitation of an adult, please call our office. To report at night or on weekends, call the 24-hour APS hotline at 1-888-832-3858.

{Languages: English; Spanish also available. Translators are obtained as needed.}

Service Area(s)

Hampton City