Community Transit

We can accommodate riders with: Manual wheelchairs Powered wheelchairs To accommodate riders, we offer: Lift equipped vehicle(s) Staff training on assisting people with mobility problems Age Requirements No Age Requirement Available 24/7 No **Documents Required** Call for details Other Eligibility Criteria Serves clients of New River Valley Community Services and people with Medicaid transportation eligibility. Intake Contact Email info@radfordtransit.com Intake Process Call to schedule a ride or for an intake assessment. Visit the website for information. Intake Contact Telephone (540) 831-4020 **Provider Refer** Yes **Report Problems** Call the Agency **Residency Requirements** Serves residents of the counties of Floyd, Giles, Montgomery and Pulaski and the City of Radford. Self Refer Yes New River Valley Community Services https://www.nrvcs.org

https://www.nrvcs.org/transportation/ http://www.facebook.com/nrvcsofficial http://twitter.com/NRVCSofficial Main (540) 831-4020 Phone Emergency (540) 961-8400 2B Corporate Drive 24141 VA United States Monday: 8:00 am-5:00 pm Tuesday: 8:00 am-5:00 pm Wednesday: 8:00 am-5:00 pm Thursday: 8:00 am-5:00 pm Friday: 8:00 am-5:00 pm Saturday: Closed Sunday: Closed Additional Availability Comments Crisis emergency services are available 24 hours per day, every day. Fee Structure Sliding Scale Fee

Call for Information Payment Method(s) Private Pay

Medicaid Languages Spoken English

Community Transit (CT) serves individuals in the community who live with behavioral health, substance use, and developmental disability issues. This transportation service of New River Valley Community Services (NRVCSA) provides transportation to and from day support and treatment programs for New River Valley Community Services clients. The program offers transportation to hospitals and doctor visits for individuals with Medicaid transportation funds. There is a fleet of 10 body-on-chassis buses and 6 mini-vans. All CT vehicles are accessible with wheelchair lifts or ramps and securement areas. All CT drivers are certified in Passenger Service and Safety (PASS) training.

NRVCS Transportation Services headquarters is located in Radford, and is the center of operations for Community Transit and the Radford Transit system. The <u>Montgomery Center</u> is located in Blacksburg.

Service Area(s) Floyd County

Giles County

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Montgomery County

Pulaski County

Radford City Email <u>transportation@nrvcs.org</u>