## Adult Protective Services (APS)

Age Requirements 18 and over Available 24/7 No Other Eligibility Criteria Resident of Shenandoah County; Incapacitated adults 18 and over. Family No **Intake Process** Call office for additional information Self Refer Yes Shenandoah County Department of Social Services http://shenandoahcountyva.us/social-services/ http://shenandoahcountyva.us/social-services/services/ Main (540) 459-6226 494 North Main Street, Suite 200 22664 VA **United States** Monday: 8:00 am-4:00 pm Tuesday: 8:00 am-4:00 pm Wednesday: 8:00 am-4:00 pm Thursday: 8:00 am-4:00 pm Friday: 8:00 am-4:00 pm Saturday: Closed Sunday: Closed Fee Structure No Fee Languages Spoken English

The Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

Service Area(s) Shenandoah County