

## **Administrative Office**

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Must meet guidelines set up by the respective program and be a resident of James City County

Family

Yes

Intake Contact

Sharon Bryson

Intake Contact Email

dss@jamescitycountyva.gov

Intake Process

Telephone referrals. Call for more information or for appointment. Also visit CommonHelp.

Report Problems

Call the Agency

Self Refer

Yes

James City County Social Services

<https://www.jamescitycountyva.gov/290/Social-Services-Housing>

<https://www.jamescitycountyva.gov/2520/Benefit-Programs>

Main

(757) 295-3100

TTY/TTD

(757) 259-3133

5249 Olde Towne Road

23188 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The James City County Division of Social Services administers state and local/federal human service programs to citizens of James City County (adults and their families) as mandated by state/local/federal governments.

Provides the following programs: Cardinal Care Medicaid, general relief, food stamp program, aid to dependent children, VIEW employment services for TANF recipients, fuel and cooling assistance, daycare, foster home care, adoption, protective services for child and adult, alternate adult placement, companion services, counseling and treatment, and medication services for court.

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. Through a single online site, you can find out what assistance you might be eligible for and submit one application saving you time and effort. Visit [CommonHelp link](#)

Service Area(s)

James City County

Email

[dss@jamescitycountyva.gov](mailto:dss@jamescitycountyva.gov)