

Administrative Office

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Must be a resident of Portsmouth and meet guidelines set up by program.

Family

Yes

Intake Process

Walk-ins accepted; appointment required for some programs.

Report Problems

Call the Agency

Self Refer

Yes

Portsmouth Department of Social Services

<http://www.portsmouthva.gov/384/Social-Services>

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Main

(757) 405-1800

Toll-Free

(800) 552-7096

1701 High Street, Suite 101

23704 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Portsmouth Department of Social Services (PDSS) provides programs and services that promote self-reliance and protection through the provision of community-based services and help families meet basic needs.

Some programs available are adult services, adult protective services, companion service, community-based care, nursing home placement, child care assistance, child protective services, daycare provider information, energy assistance program, food stamps, foster care services, general relief, auxiliary grants, state and local hospitalization, Cardinal Care Medicaid eligibility, Cardinal Care Medicaid long term care, Temporary Assistance for Needy Families (TANF), Virginia Initiative for Employment Not Welfare (VIEW) and vehicle donation program.

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. Through a single online site, you can find out what assistance you might be eligible for and submit one application saving you time and effort. Visit [CommonHelp](#)

Vital records and environmental health services are also provided.

Service Area(s)

Portsmouth City