

Adult Protective Services (APS)

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Residents of Frederick County; adults 60 years of age and older or 18 and older with a disability

Family

No

Intake Process

Self referral, telephone, walk-in

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Frederick County Department of Social Services

<https://www.fcva.us/departments/social-services>

<https://www.facebook.com/FrederickCountyVa>

Main

(540) 665-5688

Toll-Free

(888) 832-3858

107 North Kent Street, Third Floor

22601 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Frederick County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call the 24-hour toll free APS Hotline at 1-888-832-3858.

[Visit State APS site](#)

Service Area(s)

Frederick County