

Adult Protective Services (APS)

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Adult; Resident of Richmond County; Incapacitated adults 18 and over.

Family

No

Intake Process

Telephone referral; walk-ins accepted. A toll-free state hotline (24 hours a day, seven days a week) is also available to report concerns in Virginia: 1-888-83ADULT, OR 1-888-832-3858.

Report Problems

Call the Agency

Self Refer

Yes

Richmond County Department of Social Services

<http://www.co.richmond.va.us/departments/social-services>

<https://co.richmond.va.us/departments/social-services/service-programs/adult-pr...>

Main

(804) 333-4088

5579 Richmond Road

P O Box 35

22572 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

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Spanish

The Richmond County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

Service Area(s)

Richmond County